

Skye and Lochalsh CVO Year-End Case Study 5 Development, Learning and Good Practice April 2020 to March 2021

Delivery Outcome: Third Sector organisations in Highland will be better informed of opportunities for development, engagement and influence

Project Outcomes:

- The TSI take every opportunity to promote collaboration, learning exchange and peer support within the wider Third Sector.
- The TSI has in place a diverse training offer which promotes the development of competency and capacity both individually and organisationally.
- The TSI actively shares examples of good practice, learning from elsewhere and new models to challenge and expand concepts within the Sector.
- Covid-19 Response we will ensure that advice and support is available to support access to funding.
- Covid-19 Response we will actively promote the concept of assessing and managing risk within community response.
- Covid-19 Response we will support the recovery process within local communities

Activities Delivered

- We promoted collaboration, learning exchange and peer support opportunities (Work Plan 3.1)
- We promoted Third Sector good practice, research and regulatory change (Work Plan 4.6)
- We promoted skills development opportunities for the Third Sector (Work Plan 4.7)
- We promoted articles about funding (Work Plan 5.3)
- We created and shared information about Starting a new group, Running a group, Working with volunteers (Work Plan 4.2)
- We delivered capacity building activities on Legal Structures, Policies and Village Halls (Work Plan 4.4)
- We shared information covid-19 risk assessments and returning back to operations (Work Plan 5.5)
- We worked with Highland Council Ward 15 and 10 Mangers, Highlife Highland staff and HTSI staff to assess the Covid-19 response and recovery need by the third sector (Work Plan 5.6)

Evidence of Action/Activity

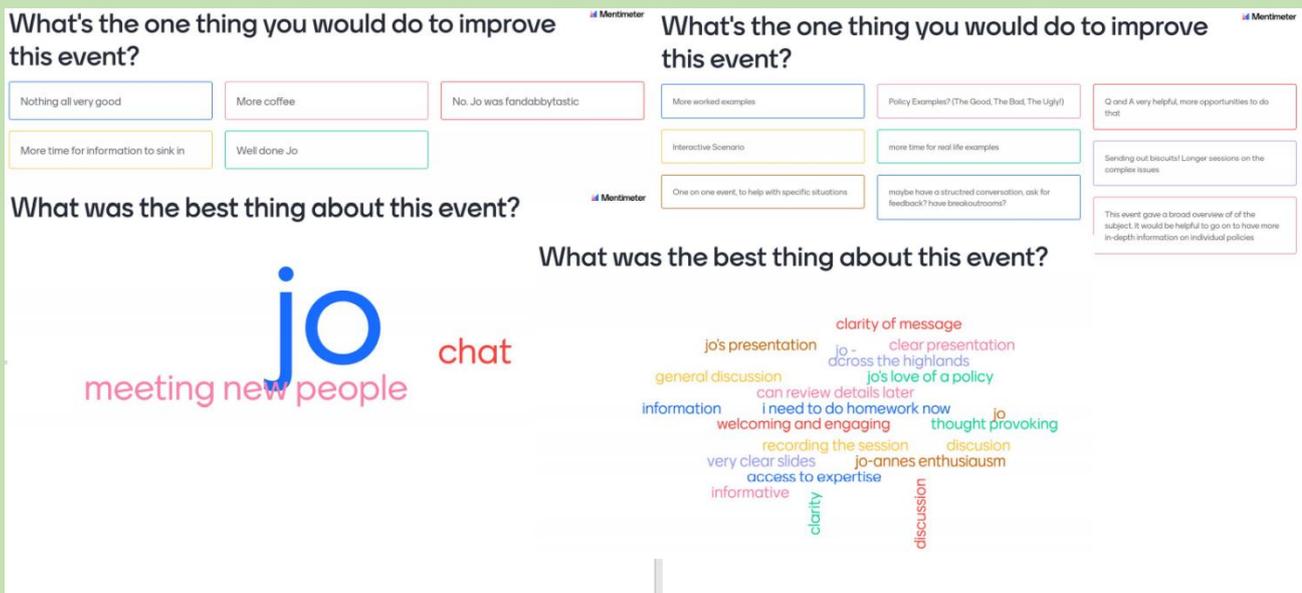
- 131 articles about collaboration, funding, training, good practice, research and regulatory change <https://www.facebook.com/SLCVO> (Work Plan 3.1, 4.6, 4.7, 5.3) Organisations specifically focusing on collaboration, learning exchange and peer support opportunities include:
 - Ability net
 - Bank of Scotland (Fraud support)
 - Business Gateway
 - Cisco WebEx
 - Community Land Scotland
 - Enable Works
 - Highland Community Justice Forum
 - HTSI (x 14 different opportunities)
 - Inclusion Scotland
 - Inspire Highland

Evidence of Action/Activity

- Just Enterprise
 - Scottish Space School
 - Skills Development Scotland
 - Social Enterprise Academy
 - UHI
 - University of Strathclyde Wier Wise
 - Volunteer Scotland
 - Youth Link Scotland
 - Youth Highland
 - Young Scot
- We published the Community Toolkit (Work Plan 4.2) on the new SLCVO website <https://www.slcvo.org.uk/supporting-groups> , this includes information on:
 - Identifying Need and Starting a Steering Group
 - Legal Structures and Organisation Types
 - Governing Documents, Policies and Procedures
 - Community Profiling and Engagement
 - Group Identity and Promotion
 - Feasibility Studies
 - Developing and Writing Plans
 - Roles and Responsibilities of Management Committees
 - The Role of Office Bearers
 - The Social Enterprise Directory
 - The Community Development Directory
 - SLCVO Reviews provided information about starting a group, running a group and working with, these were supported by 13 Social Media snippets (Work Plan 4.2).
 - Issue 1 https://ac579b02-524a-4b32-8beb-35172497fd8a.filesusr.com/ugd/0be1a8_e0ca3183c21442ca9aec084c2162c37e.pdf
 - issue 2 https://ac579b02-524a-4b32-8beb-35172497fd8a.filesusr.com/ugd/0be1a8_24ea2d27e85f476d82a60ff63dfbe91a.pdf
 - Social Media snippets about setting-up and running a group see our Facebook timeline photos <https://www.facebook.com/media/set/?vanity=SLCVO&set=a.460492857399311>
 - We delivered capacity building activities on Legal Structures, Policies and Village Halls (Work Plan 4.4)
 - SLCVO website provided information about covid-19 risk assessment (Work Plan 5.5) <https://www.slcvo.org.uk/covid-19> and Back to Operations Check List https://ac579b02-524a-4b32-8beb-35172497fd8a.filesusr.com/ugd/0be1a8_8545b957fac947b4ab36ea01efa20675.pdf
 - Covid-19 Community Response and Resilience Report for Skye, Lochalsh, Wester Ross and Strathpeffer (work plan 5.6) https://ac579b02-524a-4b32-8beb-35172497fd8a.filesusr.com/ugd/0be1a8_81857e8a8db047beb2190275182faaf0.pdf

Verification/Evidence of Impact

- Skye and Lochalsh CVO Service Review March 2021 74% of respondents said they felt they were kept informed about funding, training, events, consultations and forums.
- Observational evidence – a few groups have told us they have used the Community Toolkit with one new group using it to prepare a full suite of documents for review before the initial kick off meeting. Which saved significant time in the support of the group
- Training feedback from HTSI via Mentimeter



- General Comments made about SLCVO Support in Skye and Lochalsh CVO Service Review

Very quick to respond, efficient, very approachable and has presented effective solutions to problems in a clear and concise manner.

The amount of help, advice, guidance and the approachability of staff was exemplary.

Our group was developed to our needs and our governing document tailored exactly to us rather than a boiler plate approach. That attention to detail and desire to understand is often lacking in these situations. Not so as SLCVO

It was bespoke, practical help and the support was not just given to us. It was SLCVO coming alongside at particular points to give us the benefits of their experience to direct us.

We think you are doing an amazing job in the most challenging of times