

## Skye and Lochalsh CVO Year-End Case Study 4 Influence and Impact on Community Planning April 2020 to March 2021

**Delivery Outcome: Influence and impact on policy and decisions in Highland will be expanded and developed from common sector-wide based understanding.**

### Project Outcomes:

- The TSI regularly contributes and encourages others to contribute to national and regional consultations.
- There is a competent process for supporting engagement and representations within community planning process and health and social care partnership, which allows the Sector to participate and co-design
- The TSI has a competent and multifaceted communication strategy to engage stakeholders which actively promotes opportunities for development /engagement and influence.
- The TSI is an effective mediator within communities and at a regional level, promoting positive relationships between the sectors.
- The TSI will seek and promote both the concept and opportunities for collaboration between the public and/or private sector and the Third sector.

### Activities Delivered

- We promoted national and regional consultations where Third Sector participation was sought (Work Plan 2.1)
- We launched a Community Planning section on the SLCVO website which includes information about the Community Empowerment Act, Community Planning forums, Community Councils and Parent Councils (Work Plan 2.3)
- SLCVO awareness raising campaign about health and social care co-production (Work Plan 2.6)
- We promoted health and social care partnership engagement opportunities (Work Plan 2.7)
- We will support and facilitate cross sector collaboration and provide a pathway of local representation to Highland opportunities (Work Plan 2.10)
- SLCVO awareness raising campaign about cross sector collaboration (Work Plan 3.5)
- We will promote cross sector collaboration opportunities (Work Plan 3.6)
- We will support and facilitate cross sector collaboration and provide a pathway of local representation to Highland opportunities (Work Plan 3.7)

### Evidence of Action/Activity

- 43 consultations (Work Plan 2.1 and 2.7) were promoted via social media <https://www.facebook.com/SLCVO> and direct emails including:
  - Rural Youth Project – Covid-19
  - ARC Scotland/ Highland Children’s Forum – Covid-19
  - Poverty and Inequality Commission – Covid-19
  - HTSI/ Scottish Government Third sector response x 2 – Covid-19
  - Public Health Scotland – Covid-19
  - Voluntary Youth Network – Covid-19
  - Skye Climate action
  - Highlands and Islands Police Division
  - Broadford and Strath Community Fridge
  - Youth Highland – Covid-19
  - Scottish Government – women’s health plan
  - Staffin Community Trust Eco Museum
  - Skye Cycle Way – cycle network consultation
  - Highland Council – Learning during lockdown
  - Highland Council and SLCVO Covid-19 response and future

### Evidence of Action/Activity

- Advancing Active Travel Skye and Lochalsh– by SLCVO and Skye For All
  - Highland Children Service Forum
  - Future of Gaelic language in Skye and Lochalsh
  - HTSI Christmas Covid-19 provision
  - Highland Good food Conference
  - Advancing Active Travel Skye and Lochalsh– by SLCVO and Skye For All
  - Highland Children Service Forum
  - Future of Gaelic language in Skye and Lochalsh
  - HTSI Christmas Covid-19 provision
  - Highland Good food Conference
  - Inclusion Scotland - Highland Disability Covid-19 Survey
  - Third Sector Children’s Forum event
  - Corra the Promise Partnership- care system change review
  - HTSI Charity Law Consultation
  - HTSI Covid-19 volunteer survey
  - Scottish Rural Parliament – participation events and workshops
  - ACSOVO State of the Sector Survey
  - Police Scotland survey – use of body worn video
  - Voluntary Health Scotland – survey barriers to covid vaccination
  - Lochalsh Collaboration Hub – Community Survey
  - Glenelg Sea Forest Consultation
  - Dunvegan Community Trust – Orbst Forest
  - LGOWIT Long Covid Event
  - Skye for All – end of project survey – Advancing Active Travel Skye and Lochalsh
  - SLCVO service review
  - Staffin Community Harbour Development pre-application consultation
  - HTSI & NHS Health and Wellbeing needs Skye, Lochalsh and Wester Ross
- Community Planning section of SLCVO website <https://www.slcvo.org.uk/community-planning> (Work Plan 2.3)
  - We shared regional online forum opportunities and, where possible, participated in these e.g. the Highland Adult Health and Well-being Forum and Third Sector Response Forum Jo Ford was a panellist on the national “Co-production During COVID-19 & Beyond” Session run by Corra in August. Around 50 people participated in the event from across Scotland, other panellists included : Susan Paxton from SCDC , Zara Todd a consultant and equality rights advocate, Doreen Grove Head of Open Government. (Work Plan 2.6).
  - Due to Covid-19, local area co-production activity and local health and social care forums ceased. However, it was replaced by Third Sector emergency response co-production activity. This focused around three Third Sector response hubs of Ullapool (lead by Ullapool Community Trust), Lochalsh (led by Kyle and Lochalsh Community Trust) and Skye (led by Portree and Braes Community Trust). We attended most meetings (27), sharing information between the Highland Council and hub groups about need and response initiatives. (Work Plan 2.10)
  - We have been working with Highland Council Ward 15 and 10 Mangers, Highlife Highland staff and HTSI staff to assess the Covid-19 response and collaboration opportunities of the Third Sector. This was a soft introduction for many new covid-19 groups to community planning and participation with the Highland Council. See our website for the survey report [https://ac579b02-524a-4b32-8beb-35172497fd8a.filesusr.com/ugd/Obe1a8\\_81857e8a8db047beb2190275182faaf0.pdf](https://ac579b02-524a-4b32-8beb-35172497fd8a.filesusr.com/ugd/Obe1a8_81857e8a8db047beb2190275182faaf0.pdf) (Work Plan 2.10 and 3.5)

### Evidence of Action/Activity

- Due to Covid-19, cross sector collaboration has been focused on Covid-19 emergency response. We attended Highland Council Area Committee meetings for Ward 5 and 10 to discuss third sector Covid-19 response activities, the Wester Ross back to school meetings, Calmac Communities Fund planning meetings, Kyle Green Health Pilot meetings (Highland CPP) and had regular communications with the Ward Managers and local Highland Council hub teams (12 meetings)

We took part in 3 regular Covid-19 Community response meetings for Ullapool, Skye and Lochalsh (27 meetings) to share information and good practice as well as build a links between the public sector and on the ground response. As well as provided representation of the local Third Sector in the Highland Covid-19 response meetings, SCDC Covid-19 resource planning meetings and Tesco bags for help (15 meetings) (Work Plan 3.5, 3.6, 3.7)

### Verification/Evidence of Impact

- Skye and Lochalsh CVO Service Review March 2021 75% of respondents said they felt they have the opportunity to be involved in local and regional community planning and co-production processes
- 46 Groups took part in the SLCVO and Highland Council Covid Covid-19 Community Response and Resilience Survey for Skye, Lochalsh, Wester Ross and Strathpeffer.

35 of these felt that through providing emergency response services they connect to the Highland Council and other groups. When asked about working with public bodies groups told us:

- *Excellent partnership working with the local Hubs for the area*
- *Communication with the highland council has been excellent throughout.*
- *Dingwall Hub, GPs, Social Workers and Nurses were in contact with us as required.*
- *The whole system was run through the Highland Council. Things were pretty smoothly run.*
- *Did maybe feel initially that there was quite an expectation on the Charity and not a huge amount of support however as time moved on everyone appeared to become more confident in what they were doing and worked well together*
- *We were in contact with the Hub and a weekly meeting of groups providing support in our area, which reduced the risk of individuals slipping through the net. Overall, however, we felt less aware of other services and what they were doing. Not seeing people and with meetings generally not happening there was no grapevine - everyone seemed to be working away in their own Covid bubble.*