

Skye and Lochalsh Health, Wellbeing, Welfare and Social Care Collaboration April 2024-March 2027

Overview 02 April 2025

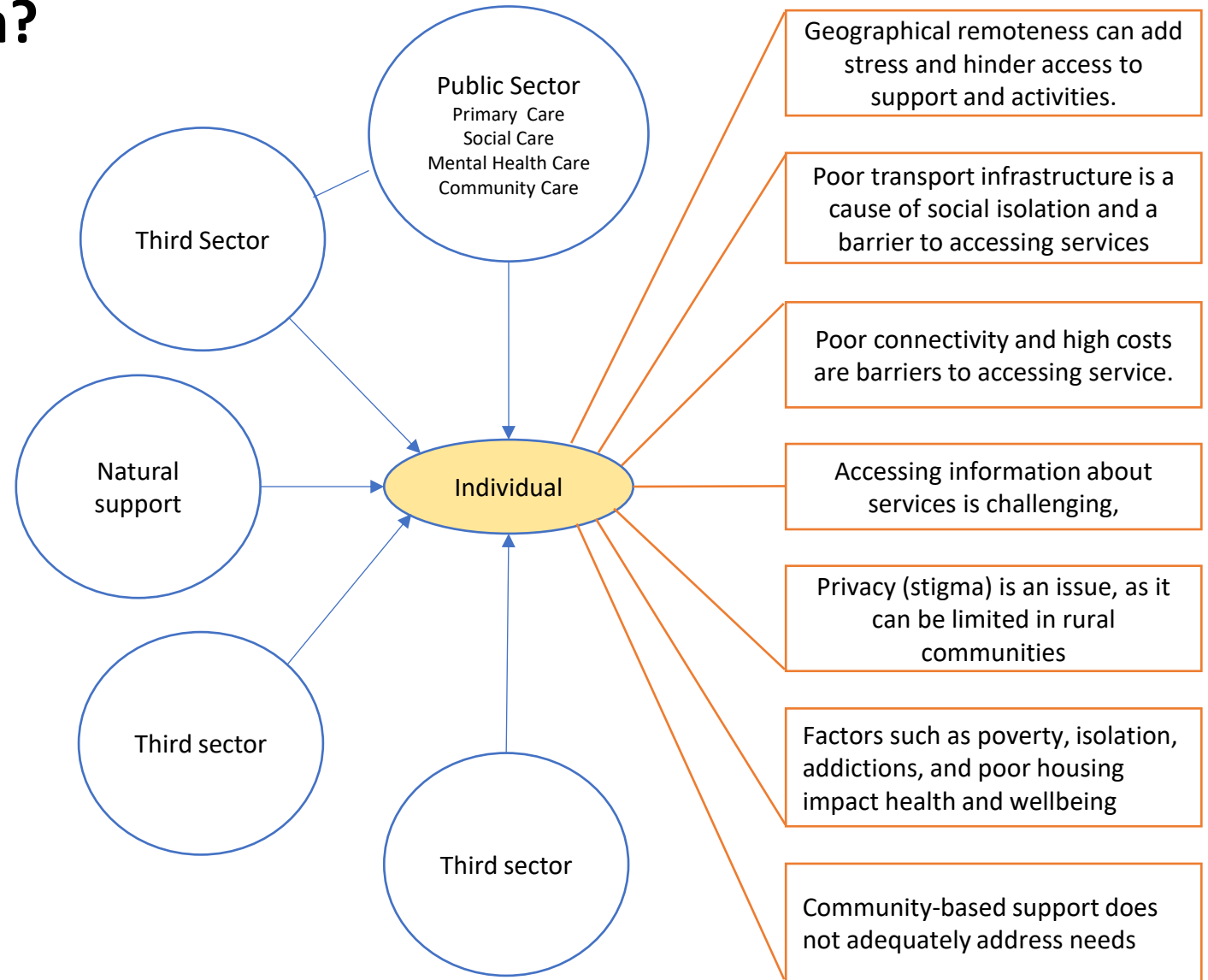


What is the HWWS collaboration?

It is a framework for change that:

- Supports collaboration in the delivery of health, wellbeing, welfare and social care services in Skye and Lochalsh.
- Involves core set of partners and wider stakeholders who have co-designed the project and will deliver new or enhance existing services together.
- Is rooted in what the community themselves need.
- Fosters innovation.
- Increases third sector capacity building and sustainable growth.
- Will have a legacy of new services and activities, as well as a commitment to a new way of working together.

Underpinning everything in this project is a fundamental focus on achieving better outcomes for individuals through collaboration.



The HWWS Collaboration Landscape

Skye and Lochalsh HWWS Collaboration Core Partners (steering group)

- Rag Tag and Textile
- Viewfield Garden Collective
- Skye and Lochalsh Mental Health Association
- Kyleakin Connections
- Counselling Care Skye & Lochalsh
- Crossroads Care Skye & Lochalsh
- Alzheimer Scotland Skye and Lochalsh
- Skye and Lochalsh Community Care Forum (Young Carers)
- SLCVO (Befrienders Skye & Lochalsh)

Skye and Lochalsh groups delivering mental health & wellbeing activities

- Skye Stroke Friends
- The Way Forward Group
- The KEYS Project -Xcel Church
- Skye and Lochalsh Parent Carers Support Group
- Skye Disabled Ramblers
- Skye Cancer Care SCIO
- Living Hope
- Skye and Lochalsh Veterans Club
- Autism and ADHD support group Skye
- Friends of Portree Hospital
- Friends of Broadford Hospital
- Broad ford and Strath Community Company
- Kyle and Lochalsh Community Trust

Highland groups delivering mental health & wellbeing activities in area

- Highland Senior Citizens Network
- MySelf-Management
- Mikeysline
- Samaritans Scotland
- Connecting Carers
- Scottish Huntington's Association
- The Macular Society - Skye & Lochalsh
- Thriving Families
- Highland Hospice
- Ross-shire and Skye Women's Aid
- Highland Blindcraft Sensory Services
- ACI Recovery Services

Other Organisations we are working with and Forums we attend

Working with

- The Whole Family Wellbeing Programme
- Scottish Community Development Centre
- Skye and Lochalsh Integrated Team, NHS Highland

Direct supporting role to:

- Skye and Raasay Future Board
- Lochalsh Collaboration
- SLWR Drug & Alcohol Forum

Participants in

- SLWR Community Partnership
- SLWR District Planning Group
- Highland Third Sector Health & Wellbeing Forum

In contact with

- Armed Forces Covenant
- Highland Alcohol and Drugs Partnership

Individuals - Through third sector groups the HWWS Collaboration connects to local priority and at risk groups

Women (particularly affected by gender-based violence); People with a long-term health condition or disability; People facing socio-economic disadvantage; People experiencing severe and multiple disadvantage; People with diagnosed mental illness; People affected by psychological trauma; People who have experienced bereavement or loss; People disadvantaged by geographical location; Older people; People with learning disability, neurological and neurodiverse conditions; Unpaid Carers

The HWWS Collaboration Project 2024-2027

| | | |
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| <p>Year 1 (2024-August 2025): Research and Engagement</p> <ul style="list-style-type: none">• Map third sector services in Skye and Lochalsh.• Produce updated third sector area profile and updated community directory• Identify needs and gaps in services.• Develop a Third Sector Health, Wellbeing, Welfare and Social Care Plan.• Establish mechanisms to share information and best practices• Work with groups to support development of partnership agreements.• Integrate third-sector organisations into community planning processes,• Identify funding and partnership opportunities.• Establish HWWS Collaboration steering group. | <p>Year 2 (April 2025-March 2026): Development and Delivery</p> <ul style="list-style-type: none">• Establish a HWWS Forum and support Partnership Development• Increase third-sector capacity and sustainability.• Build stronger partnerships with the public sector.• Work with NHSH to support strategic commissioning and place-based funding initiatives.• Develop a Delivery Programme for the Skye and Lochalsh Third Sector HWWS Plan• improve access to capacity building resources.• Develop and facilitate a learning programme based on needs identified in the plan• Facilitate a multi-stakeholder workshop to identify health, wellbeing and social care needs• Conduct community engagement events to inform service design and foster inclusion• Plan new initiatives or enhancements to existing services with partner organisations, developing feasibility studies, business cases and support funding applications | <p>Year 3 + (March 2026-2030): Integration and Evaluation</p> <ul style="list-style-type: none">• Support the set-up of new initiatives and development of existing services as per Delivery Programme.• Evaluate and refine collaboration governance.• Deliver third sector capacity-building initiatives.• Work with funders and public sector to secure long-term sustainability of the third sector |
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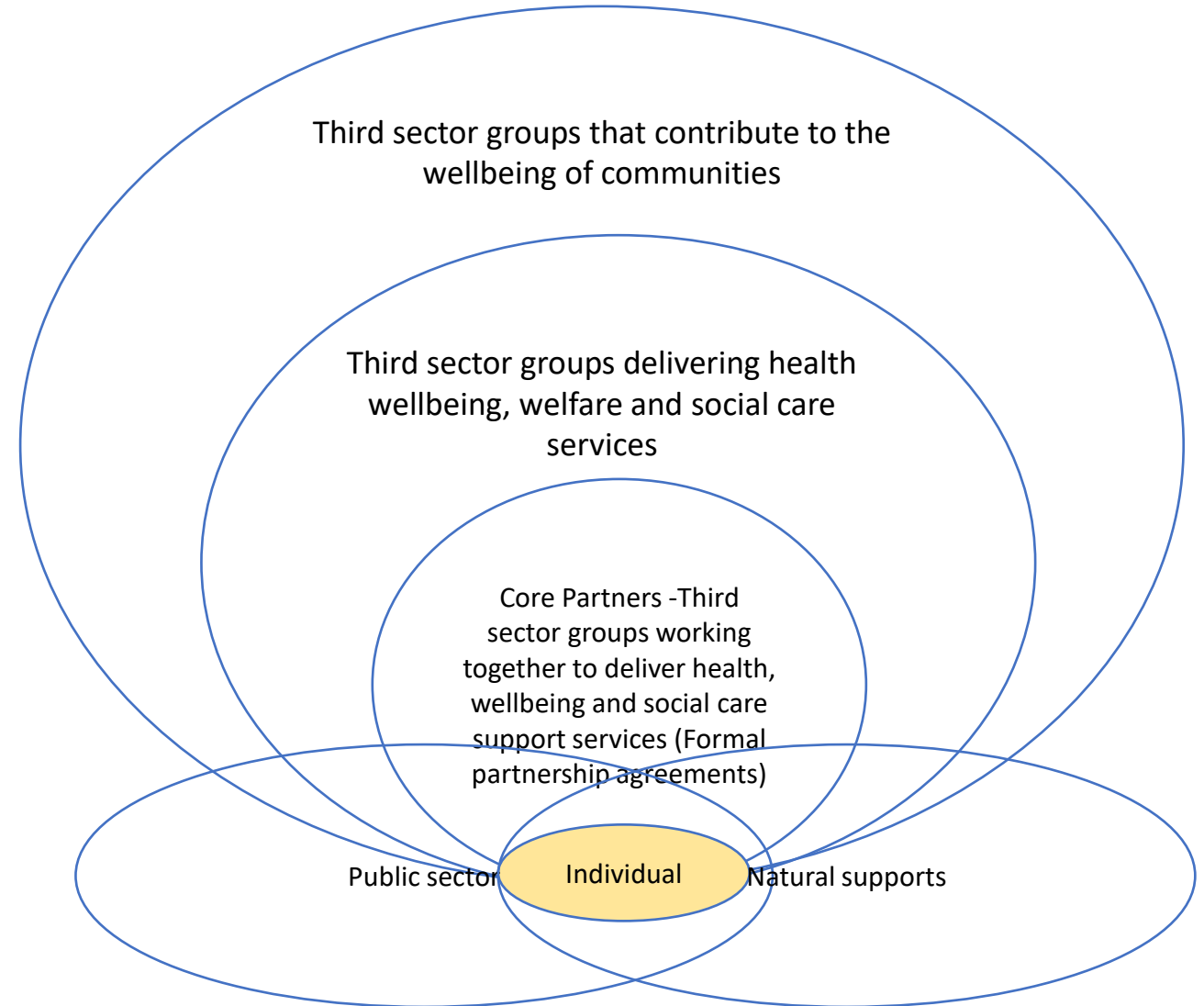
What will the HWWS collaboration look like in 2027?

For People in Our Communities:

- There will be a holistic approach to health, wellbeing, welfare and social care services, tackling root causes, adversities, and inequalities.
- We will see expanded, more locally accessible services.
- Services will be designed to combat rural challenges, and vulnerabilities.
- There will be stronger prevention and early intervention pathways as well as easier access to information and services,
- Improve access to services - people can access the right information and support in the right place at the right time, using a person-centred approach

For Third Sector Groups:

- Developments will be rooted in community need, through shared research.
- We will have strong collaboration network that will build relationships with public sector bodies and communities.
- Groups will have greater capacity to deliver sustainable, high-quality services with diverse funding.
- There will be increased joint efforts to address health and social care inequalities and foster innovation.
- We will have a lobbying body for better public-sector commissioning and funding strategies.



| Beneficiaries of the project | challenges and issues encountered by beneficiaries | Year 2 activities to address challenges and issues | Year 3 and beyond | Project Outcomes | Which contributes to |
|--|---|--|--|--|---|
| <p>Individuals, families, children and Young People</p> | <p>Factors such as poverty, isolation, addictions, and poor housing impact health and wellbeing.</p> | <p>SLCVO is actively involved in the <i>Skye and Raasay Future Board</i>, the <i>SLWR Community Partnership</i>, the <i>SLWR District Planning Group</i>, and supports the <i>Lochalsh Collaboration</i> and the <i>SLWR Drug and Alcohol Forum</i>.</p> | | <p>There will be a holistic approach to health, wellbeing, welfare and social care services, tackling root causes, adversities, and inequalities.</p> | <p>Skye and Raasay Future Plan 2021</p> |
| | <p>Geographical remoteness, long travel times to services, inadequate public transport and limited internet connectivity can hinder access to support.</p> | <p>Through these platforms, we will advocate for the initiatives of the HWS Collaboration and support actions that address wider health, social and economic determinants of mental health</p> | | <p>We will see expanded, more locally accessible services designed to combat rural challenges, and vulnerabilities.</p> | <p>Lochalsh Community Action Plan</p> |
| | <p>Local support does not adequately address the needs of all groups, including unpaid carers, individuals with long term health condition or disabilities, veterans, older people, LGBTQ+ communities and those with neurodivergent conditions</p> | <p>Working with partners we will develop a Delivery Programme that supports the areas Third Sector Health, Wellbeing and Welfare Plan developed in year 1.</p> <p>We will support partners to work collaboratively to implement new initiatives or enhance existing services including:</p> <ul style="list-style-type: none"> Engaging with stakeholders and those with lived/living experience to inform the development of services Developing feasibility studies and business cases to evaluate project viability and effectiveness. Supporting funding applications to secure resources for service delivery. | <p>Support partners to deliver new initiatives or enhancements to existing services.</p> | <p>Inclusive services that address needs of priority and vulnerable groups.</p> | <p>Highland Council Health, Social Care and Wellbeing Committee</p> |
| | <p>Stigma surrounding mental health and reaching out for social care support remains a significant issue, particularly in tight-knit rural communities</p> | | <p>Evaluate and refine strategies and activity using the framework developed in year 2 to monitor progress and measure outcomes.</p> | <p>Strengthened Prevention and Early Intervention pathways</p> | <p>NHS Highland Health and Social Care Partnership</p> |
| | <p>Accessing information about available services is challenging, with</p> | <p>Review how individuals access services, including ALISS, the NESH/HTSI social prescribing system, and Highland Mental Wellbeing website. Collaborate with third-sector groups and system owners to create a unified update process for all relevant systems, ensuring information is accessible in multiple formats for communities and individuals</p> | | <p>Improve access to services -people can access the right information, skills, services and opportunities in the right place at the right time, using a person-centred</p> <p>Easier access to information and services</p> | <p>Integrated Children’s Service Planning Board</p> <p>Public Bodies (Joint Working) The Highland Partnership Integration Scheme</p> <p>NHS Highland Together We Care</p> <p>Highland Adult Services Strategic Plan 2024 – 2027</p> <p>Highland Children and Young People’s Participation Strategy</p> <p>Highland Outcome improvement Plan</p> <p>Highland Alcohol & Drugs Partnership</p> <p>Highland Children’s Service Plan</p> <p>Highland Children and Young People’s Participation Strategy</p> <p>Whole Family Wellbeing Programme</p> <p>Scottish Government Mental health and wellbeing strategy: delivery plan 2023-2025</p> |

| Beneficiaries of the project | challenges and issues encountered by beneficiaries | Year 2 activities to address challenges and issues | Year 3 and beyond | Project Outcomes | Which contributes to |
|---|--|---|--|---|---|
| <p>Third Sector Groups who deliver adult mental health, wellbeing and social care services</p> | <p>A fragmented approach to service delivery and development, hampers the ability to deliver cohesive solutions.</p> | <p>Develop formal Consortium/ Partnership Agreements</p> | <p>Secure funding for shared collaboration resources based at SLCVO to:</p> | <p>Strengthened collaboration networks between third sector organisations, public sector bodies and communities that fosters a shared capacity for resilience.</p> | <p>Skye and Raasay Future Plan 2021</p> |
| | <p>Collaboration and Co-production efforts often lack a robust foundation, making it challenging to design joint services.</p> | <p>Launch and facilitate HWWS Collaboration Forum, a platform for third-sector collaboration and co-production with the public sector</p> | <ul style="list-style-type: none"> Continue facilitation of HWWS Collaboration Forum and monitoring of delivery programme Support partners to work collaboratively to implement and deliver new initiatives or enhance existing services | <ul style="list-style-type: none"> Developments will be rooted in community need, through shared research. Lobbying body for better public-sector commissioning and funding strategies. | <p>Lochalsh Community Action Plan</p> |
| | <p>Reliance on short-term funding creates unsustainable service delivery, competition between groups and silo working</p> | <p>Develop a framework to monitor project progress, measure outcomes and update delivery programme</p> | <ul style="list-style-type: none"> Continue work with public sector to improve commissioning and funding. Manage the skills development, capacity building a workforce planning programme | <ul style="list-style-type: none"> Groups will have greater capacity to deliver sustainable, high-quality services with diverse funding. | <p>Highland Outcome improvement Plan (Place)</p> |
| | <p>organisations struggle with long-term sustainability and planning due to insufficient capacity, resources and skills</p> | <p>Work with public sector to improve commissioning and access SDS funding.</p> <p>Work with community benefit funders to prioritise mental health and wellbeing</p> | <ul style="list-style-type: none"> Establish "safety net" protocols for partner groups at risk of failure Consider an area third sector Single Point of Contact service | <ul style="list-style-type: none"> There will be increased efforts to address inequalities and foster innovation. Strengthened governance and operational frameworks within grass roots' community groups | <p>Highland Council Community Wealth Building Strategy</p> |
| | <p>Weak third sector succession planning poses risks to governance stability and the continuity of local services.</p> | <p>Work with partners to develop a Delivery Programme including initiatives aimed at attracting larger-scale, long-term funding</p> | <p>Develop and secure resources for a skills development, workforce (volunteering) planning, and capacity building programme. Collaborate with groups and public sector to identify and leverage available resources.</p> | <p>Third-sector-led solutions are seamlessly integrated into statutory service frameworks, driving regional policy that address the unique needs of rural and remote communities.</p> | <p>Highland Council Health, Social Care and Wellbeing Committee</p> |
| | <p>The third sector's ability to shape broader service delivery remains limited, often due to a lack of established trust and strong relationships with the public sector.</p> | <p>Through SLCVOs participation in community, area and district planning we will advocate for the third sectors inclusion to shape broader service delivery.</p> <p>The HWWS Collaboration Forum will be an environment where trust and relationships between the third and public sector can be developed.</p> | | | <p>Highland Council Community Wealth Building Strategy</p> |
| | | | | | <p>NHS Highland Health and Social Care Partnership</p> |

Scottish Government National Outcomes:

- Communities
- Children and Young People
- Health
- Human Rights

Find out more about SLCVO www.slcvo.org.uk

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