

**The Highland Third Sector Interface works to ensure that the third sector in Highland is strong, growing and a significant contributor to a high level of life quality and learning for the people of Highland.**

**Skye and Lochalsh Council for Voluntary Organisations 2022/22 Work Plan**

**Delivery Outcomes:**

1. The understanding of the impact and diversity of activity delivered by the Third Sector in Highland will be improved.
2. Influence and impact on policy and decisions in Highland will be expanded and developed from common sector-wide based understanding
3. Opportunities for collaboration, networking and co-production will be improved and expanded
4. Third Sector organisations in Highland will better informed of opportunities for development, engagement and influence
5. Please provide a separate section which outlines activity planned to mitigate the impact of Covid-19 and provide support to communities responding to it.

<b>Project Objective Outcomes</b>	<b>Outcome Activities</b>	<b>Evidence of Action/activity</b>	<b>Verification/evidence of impact</b>
<b>1. The understanding of the impact and diversity of activity delivered by the Third Sector in Highland will be improved.</b>			
The TSI has a competent and multifaceted communication strategy to engage stakeholders both for gathering and sharing intelligence of the Sector in Highland.	<ol style="list-style-type: none"> <li>1. Develop two Third Sector networks - see Skye and Lochalsh CVO Service Review and Requirements in 2021 2022 for details</li> <li>2. Produce monthly Third Sector bulletin– see Skye and Lochalsh CVO Service Review and Requirements in 2021 2022 for details</li> </ol>	Case studies of activity Participation in networks Subscribers to bulletin	Annual Service Review
The TSI is able to demonstrate an understanding of third sector characteristics and economics from a strong evidence base	<ol style="list-style-type: none"> <li>3. Develop and maintain the intelligence gathered in SLCVO’s Third Sector database</li> <li>4. Work with the HTSI to develop and promote a Highland Third Sector census</li> </ol>	Record of activity Use of database to identify third sector engagement/ participation	Annual Service Review
The TSI has a common repository for gathering intelligence on the Sector in a consistent method throughout the region.	<ol style="list-style-type: none"> <li>5. Develop SLCVO’s Third Sector area profiles</li> </ol>	Record of activity	Annual Service Review

The TSI can effectively use the intelligence gathered on the Sector and community activity to influence and inform policy and service development within Highland.	6. Promote the use of database intelligence and third sector profiles	Record of activity	Annual Service Review
The TSI regularly celebrates and promotes the impact of volunteering and wider work of the sector.	7. Co-ordinate and promote Volunteers Week and other third sector celebration activities/events 8. Use SLCVO Third Sector Networks to develop support for those managing or supervising volunteers.	Case studies of activity	Feedback of activity Annual Service Review

**2. Influence and impact on policy and decisions in Highland will be expanded and developed from common sector-wide based understanding**

<b>Project Objective Outcomes</b>	<b>Outcome Activities</b>	<b>Evidence of Action/activity</b>	<b>Verification/evidence of impact</b>
The TSI regularly contributes and encourages others to contribute to national and regional consultations.	1. Develop and share information about policy and decision making processes and how communities, the third sector and citizens can participate 2. Promote and support local, national and regional consultations where third sector participation is sought	Record of activity	Annual Service Review
There is a competent process for supporting engagement and representations within the community planning process, which allows the Sector to participate.	3. Work with the public sector to facilitate third sector contribution 4. Support the third sector to participate in policy and community planning processes	Case study of activity	Annual Service Review
Members of the Third Sector will have a direct influence in the service design of their local and regional TSI services.	5. Consult the third sector in the development/improvement of SLCVO and HTSI support services	Feedback of activity Annual Service Review	2022/23 workplan

**3. Opportunities for collaboration, networking and co-production will be improved and expanded**

Project Objective Outcomes	Outcome Activities	Evidence of Action/activity	Verification/evidence of impact
The TSI is an effective mediator within communities and at a regional level, promoting positive relationships between the sectors.	<ol style="list-style-type: none"> <li>1. Manage and promote SLCVO Third Sector Networks</li> <li>2. Share minutes from relevant activities/meetings</li> <li>3. Support third sector groups with community and stakeholder engagement</li> </ol>	Record of activity	Annual Service Review
The TSI will seek and promote both the concept and opportunities for collaboration between the public and/or private sector and the Third sector.	<ol style="list-style-type: none"> <li>4. Develop and share information about co-production processes and how communities, the third sector and citizens can participate</li> <li>5. Promote collaboration, networking and co-production opportunities/activities</li> </ol>	Record of activity	Annual Service Review
There is a competent process for supporting engagement and representations within the health and social care partnership, which allows the Sector to participate and co-design	<ol style="list-style-type: none"> <li>6. Work with the public sector to facilitate third sector contribution</li> <li>7. Support the third sector to participate in co-production processes</li> </ol>	Case study of activity	Annual Service Review

<b>4. Third Sector organisations in Highland will be better informed of opportunities for development, engagement and influence</b>			
<b>Project Objective Outcomes</b>	<b>Outcome Activities</b>	<b>Evidence of Action/activity</b>	<b>Verification/evidence of impact</b>
The TSI has a competent and multifaceted communication strategy to engage stakeholders which actively promotes opportunities for development /engagement and influence.	<ol style="list-style-type: none"> <li>1. Support and facilitate opportunities for the third sector to collaborate and work together</li> <li>2. Support third sector community engagement</li> <li>3. Promote SLCVO, HTSI and rural delivery partner services</li> <li>4. Develop an online appointment booking/enquiry system reducing the need for back-and-forth emails and speeding-up reply from initial enquiries</li> <li>5. Facilitate online and, when possible, direct opportunities to meet with third sector groups across Skye, Lochalsh and Wester Ross</li> </ol>	Case studies of activity Online booking/enquiry system operational	Annual Service Review
The TSI has in place a diverse training offer which promotes the development of competency and capacity both individually and organisationally.	<ol style="list-style-type: none"> <li>6. Work with the Third Sector Networks to identify training and development requirements.</li> <li>7. Work with the HTSI, rural delivery partners and other organisations to deliver training, capacity building and skills development opportunities</li> <li>8. Promote capacity building, skills development, funding and other development opportunities</li> <li>9. Update SLCVO's online Community Toolkit with new articles and links to other training providers</li> <li>10. Develop a Trustee Mentoring Programme for young people (under 25) with 4/5 established Charities</li> </ol>	4 & 5 Case Studies 6 & 7 Record of Activity 8 Project report	4-7 Annual Service Review 8 Participant feedback
The TSI actively shares examples of good practice, learning from elsewhere and new models to challenge and expand concepts within the Sector.	<ol style="list-style-type: none"> <li>11. Share information about third sector good practice, learning, research and regulatory change</li> </ol>	Record of activity	Annual Service Review

**5. To mitigate the impact of Covid-19 and provide support to communities responding to it we will:**

<b>Project Objective Outcomes</b>	<b>Outcome Activities</b>	<b>Evidence of Action/activity</b>	<b>Verification/evidence of impact</b>
The TSI will take a leading role in understanding and sharing intelligence around community response.	12. We will support the HTSI Resilience network	Record of activity	Annual Service Review
The TSI is planning for and will contribute to the recovery process within local communities following the COVID-19 outbreak.	13. Share information about Covid-19 restrictions and recovery levels and how this affects the third sector 14. Support groups in the development of Risk Assessments and recovery plans	Record of activity	Annual Service Review
New groups established in response to Covid-19 are supported to continue activities	15. Campaign to help covid emergency response groups to formalise and if relevant encourage participation in the HTSI Resilience Network	Record of activity	Annual Service Review